

*DELAWARE EMERGENCY MEDICAL SERVICES OVERSIGHT  
COUNCIL*

*MEETING MINUTES*

**December 5, 2018**

*The meeting was called to order by Chairman Robert Stuart, Delaware Emergency Management Agency, in Smyrna. Those in attendance were as follows:*

**Council Members**

<i>Robert Coupe</i>	<i>Dept. of Safety &amp; Homeland Security</i>
<i>Jason Baxley</i>	<i>DSP Aviation</i>
<i>Mark Logemann</i>	<i>New Castle County EMS (Alt.)</i>
<i>Alan Robinson</i>	<i>Fire Prevention Commission</i>
<i>Maria Carmen Diaz</i>	<i>EMSC</i>
<i>Bruce Nisbet</i>	<i>Medical Society of Delaware</i>
<i>Romain Alexander</i>	<i>Governor's Office</i>
<i>Dana Bowerson</i>	<i>Practicing Paramedic</i>
<i>Bill Betts</i>	<i>DVFA</i>
<i>Mike McMichael</i>	<i>DVFA Ambulance Committee</i>
<i>Steve Murphy</i>	<i>Trauma System Committee</i>

**Council Staff**

<i>Diane Hainsworth</i>	<i>OEMS</i>
<i>Jacki Poore</i>	<i>OEMS</i>

**Guests in Attendance**

<i>Matthew Pragg</i>	<i>DSP</i>
<i>Britany Huss</i>	<i>OEMS</i>
<i>Brent Waninger</i>	<i>OEMS</i>
<i>Jeffrey Cox</i>	<i>SCEMS</i>
<i>Tim Cooper</i>	<i>EMSPS</i>
<i>Rick Hong</i>	<i>DPH</i>
<i>Robin Brown</i>	<i>OEMS</i>
<i>A.J. Shall</i>	<i>DEMA</i>

***I. INTRODUCTION***

*DEMSOC members, staff and guests introduced themselves.*

## **II. APPROVAL OF MINUTES**

*The minutes from the September 19, 2018 meeting were reviewed and approved.*

## **III. PUBLIC HEALTH PREPAREDNESS UPDATE**

*Tim Cooper reported that they held their annual Symposium last month; the focus was on large-scale power outages.*

*They just had their Operational Readiness Review.*

*They are planning a Mass Fatality Workshop in February.*

## **IV. NEW BUSINESS**

### **1) Opioid Update**

*Diane Hainsworth reported that they expect an increase in requests for information, on Monday Secretary Walker and Lt. Governor Hall-Long will be giving a legislative update on the Opioid Crisis.*

*The Overdose System of Care (OSOC) first meeting is scheduled for Tuesday, December 11 at Dover Downs. The meeting is Public all are welcome to attend.*

*The OEMS currently has 400 doses of Narcan that are currently unallocated. They are in the process of purchasing more. They have received some push back from the Fire Service on completing a program agreement in which non-EMT's can carry Narcan; they are currently working with them to complete the process. They are working on an App, OpiRescue, which is just in time training on how to use Narcan. In the app, you can click on what type of Narcan you have and it instructs you on how to use. The app also can possibly track the community Narcan usage. They expect the app to be released in the Spring.*

*Under the Crisis Response & the First Responder Naloxone Grants, they are looking at the Mobile Integrated Healthcare (MIH) approach to the opioid crisis. They are asking for ideas as well as reaching out to other states that are currently using the MIH approach to get feedback. They are looking to integrate hopefully in the next year.*

### **2) Flu Update**

*Rick Hong reported that during the week of the 18<sup>th</sup> they had 21 lab confirmed cases. They are noticing a peak in neighboring states. He still recommends getting your flu shot if you have not done so already.*

## **VIII. OLD BUSINESS**

### **1) Agency Reports**

**EMSC**

*Maria Carmen Diaz reported that their next advisory committee meeting is on February 12, 2019 at Edgehill in Dover.*

**OEMS**

*Diane Hainsworth reported that on April 30 they held an Infection Control Designated Officer training course on the new update. There were just under 100 attendees.*

*She reported that they have purchased tourniquet kits for the Stop the Bleed initiative. The kits will be distributed to schools that participate in training, fire companies, law enforcement and Department of Corrections, County Paramedic agencies as well as state facilities. They also have "leg trainers" that are available to borrow for anyone that is holding a training. OEMS staff is also available to give training.*

**Public Health**

*Rick Hong introduced himself as the new Public Health medical director. He continues his duties as the Office of Preparedness medical director as well.*

**DSP**

*Jason Baxley reported that they have completed training for the entire division, now every trooper in the state carries a tourniquet.*

*They will begin training and distribution of the trauma kits.*

*They currently have 177 narkan doses in the field; they are looking to double that.*

*They are moving forward with the purchase of the new 429 helicopter.*

**New Castle County**

*Mark Logemann reported that they are in the process of continuing their county hiring process.*

*They have completed the rollout of the new protocols.*

*They received the Help Is Here literature from OEMS.*

**Fire Commission**

*Alan Robinson reported that their next meeting is on December 18, 2018. There is currently nothing new on the agenda.*

*He reported that Dave Roberts is the new chairperson, with Alan Robinson as the vice-chair.*

*They continue to address the problem of what to do when an ambulance company goes out of business, who picks up the slack.*

**Ambulance Committee**

*Mike McMichael reported that the next DEMSA meeting is this Saturday at 10 am at the Delaware State Fire School.*

**Trauma System**

*Steve Murphy reported that their next meeting is this afternoon.*

Sussex County

Jeff Cox reported:

Sussex County EOC

*CAD System: They just recently upgraded their CAD system to the most current version of 5.8.17 and will be upgrading Jan. 21, 2019 to 5.8.21. They fully implemented Field Ops, which is a mobile solution on cell phones or tablets, used during special events, festivals. Our CAD system is now integrated with the leading technology of RapidSoS, which gives the dispatchers a more accurate location of cellular phone calls into the 911 center, this is better than the Phase II location given by the cellular providers or handsets. Effective Nov. 1st they implemented Emergency Police Dispatching into the CAD system which now allows the dispatchers a protocol that can allow all of them to ask the same question as well as being a backup to the Delaware State Police Communication Specialist. They are currently working with PulsePoint and Priority Dispatch with a tool that will allow location of AED's to be displayed to the dispatchers when taking 911 calls for cardiac events. They are also expected to rollout the PulsePoint Verified Responder which would allow off-duty or nearby professionals to respond to private locations for cardiac events. They are currently working hand to hand with DELDOT to implement an advance CAD-to-CAD interface that will give more functionality to unit statuses as well as unit locations. This will include multiple interface to other agencies i.e. DELDOT, Kent County 911 etc....*

*Added Certifications: All of the Sussex County EOC personnel have been certified for taking Police Calls to be a backup for the Delaware State Police Communications Section (SUSCOM). All of the Supervisors and Quality Assurance staff are now certified to review police calls.*

*Sussex County has just upgraded their Emergency Fire Dispatch with the latest version of Fire Protocols (v7.0).*

Sussex County EMS

*Handtevy Pediatric System: SCEMS is implementing the Handtevy Pediatric electronic application within the next two weeks. They believe that this app will make their providers more comfortable treating pediatric patients on the scene and not rushing off the scene and providing substandard care. All medics attended a full day course on the app and concept change from certified instructors. They believe this program is a game changer for pediatric and adult emergency care.*

*Opioids and Narcan: They have continued to teach Peace Officer Narcan and empathy courses throughout the state, with most centered in Sussex County. They continue to attend community and action group meetings representing EMS.*

*Mobile Integrated Healthcare (MIH): SCEMS and Beebe Health have received approval to move forward with their COPD MIH program by the Board of Medical Licensure and Discipline and the ALS Standards committee. Their MOU is in process with an anticipated completion within 60 days. They are moving*

*forward with the training program for the MIH staff in December in anticipation of a completed MOU.*

*Accreditation: SCEMS has started our CAAS accreditation initiative and expect to request a site visit by the end of FY19. They estimate that we are 60% complete with the application. This process has created policy and operational change for the better.*

*Public Safety Headquarters: They have received county approval to begin architectural and site planning for a public safety headquarters. It is being planned as a 50-year building built with the future in mind. They have started initial meetings with the architects for brainstorming and initial idea sessions.*

*West-side Reconfiguration: Architectural and site planning is underway for construction of the new west-side Medic 110 and EMS200 supervisor station just north of Seaford. They anticipate further reduced response and back-up unit times once this move is completed in approximately 14 months.*

*Active Assailant: SCEMS is proud to announce that last week the Sussex County Fire Chief's Association approved and adopted the county active assailant (RTF) plan. 100% of SCEMS staff has had hands-on RTF practical and classroom training and we are 100% compliant with the state mandated active assailant training through Fire School. They are forming partnerships with local police for continued training and practical exercises. They have included Stop The Bleed training in our public information events and special event standbys. This is in conjunction with our Hands-Only-CPR initiative that last year taught over 5,000 citizens Hands-Only-CPR. They are hoping for similar numbers for Stop The Bleed training. The EOC played a vital role in making sure the 911 centers were part of this plan that was adopted. The 911 center will play an important role from the very beginning of the incident to the end directing communications between law and the fire/ems responders. With that we have participated with Ocean View police and local fire in a full-scale exercise of an active assailant.*

*FTEP: SCEMS has updated their field training program and standards to reflect the teachings and policy of NEMSMA FTEP program. This was completed in conjunction with implementing the Agency360 FTO software. This has streamlined our recordkeeping and greatly decreased the clerical workload of our Field Training Supervisor. All candidates and FTO's now have performance information at their fingertips and enter the call critiques that are now expanded into operations directly to the cloud. The FTEP program greatly reduces FTO variability and is the first major enhancement to our FTO program in years.*

## *VIII. PUBLIC COMMENT*